

## **013. HOTSPOT LENDING POLICY**

### **Rules**

#### **Who Can Borrow a Hotspot?**

Hotspot borrowers must have a valid library card and in good standing with the library.

Only one hotspot is allowed per household. Each hotspot will support up to 10 connected devices.

#### **For How Long?**

Hotspots may be borrowed for 14 days.

Renewals are not permitted. Hotspots must be picked up from, and returned to, the Seekonk Public Library.

#### **Fines & Fees**

Hotspot borrowers will be fined \$2.00 per day, with a maximum device fine of \$10.00.

#### **Loss Or Damage**

Patrons will not be held monetarily responsible for loss or damage, though borrowing privileges may be affected.

#### **Acceptable Use**

Borrowers will adhere to the library's internet acceptable use policy when using the mobile hotspot.

While checked out, the hotspot remains the responsibility of the borrower. Borrowers should not lose control of the device by lending to friends or associates.

Any attempt to alter the configuration of the hotspot is strictly prohibited and may result in loss of borrowing privileges.

### **Procedures**

#### **Hotspot Availability**

Hotspots may be reserved --just like a book-- through the [library website](#) or by calling the library service desk at: 508-336-8230 during normal business hours.

The hotspot should be picked up within 7 days, or it will be set aside for the next user.

Hotspots must be picked up from, and returned to, the Customer Service Desk and should not be placed in the outside Book Drop.

Hotspots should be returned with the power cord, SIM card, battery and case to the Library in the same good working condition as it was when it was checked out.

If the hotspot is not returned within [3] days after the due date, service will be turned off and the

hotspot will become unusable.

If the hotspot is damaged or not working, return it to the library desk. Report the nature of the damage to a staff person.

Problems? Direct borrower technical support is provided by T-Mobile to library hotspot borrowers at: **(844) 341-4834**.

### **Guidelines**

A revocation of hotspot borrowing privileges may be appealed by written request to the Library Director.

### **Disclaimers**

The Library is not responsible for any files, data or personal information accessed/transmitted using the hotspot.

The Library will have no liability for direct, indirect or consequential damages related to the use of the mobile hotspots, including loss of data, or privacy invasions. Those who use the hotspots do so at their own risk and assume full liability for their actions.

Hotspot users are accessing the internet through the T-Mobile network, not the Library's network. Illegal acts involving Library equipment or services may also be subject to prosecution.

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